

## **PRESS RELEASE**

**ANAMA: yesterday the “Quality Awards Italy 2010” were announced, within the traditional associative event awarding the best air companies of the previous year.**

**Big party in the evening with the gala dinner and the usual charity raffle, but the attention of the attendees was captured by the problems of air transport.**

More than 250 people attended yesterday in Milan at Palazzo Mezzanotte, the picturesque location of the Italian Stock Exchange, the awarding ceremony of the “Quality Award Italy 2010”, the traditional event hosted by ANAMA - Associazione Nazionale Agenti Merci Aeree – presenting prizes to air companies.

The main award, the Quality Overall Performance, this year was given from the Board to Emirates Cargo, because it was able to renew itself and create new services for the customers. Emirates won also the award “Flown as Booked”, being able, more than other airlines, to guarantee the departure in scheduled times, of shipments. Cargolux received the award “Customer satisfaction” because during the last year replied to our members’ requests promptly and precisely. Lufthansa Cargo won the award “Safety and Security” and the “All services” one, because of its broad range of services offered. Air France/KLM won the award “Innovation”. As best GSA, that is to say the representatives of the airlines in Italy, the winner was ATC/ADP, while ALHA won among the handling agents.

During the gala dinner a charity raffle was held, in favour of the Maria Letizia Verga Committee, for the study and treatment of children’s leukemia.

Airlines were awarded, but the attention of the attendees was captured by the problems of air transport. Anama President, Mr. Biagio Bruni, has emphasized the severe discomfort of freight forwarders. Indeed, considering the really uncertain national and international economical and political situation, during the past year we’ve been confronted with new rules which make the daily job difficult, if not impossible.

The law on road transport is a clear example of the above: the rules are complex in implementing and furthermore the market can in no way absorb the minimum costs imposed by the Ministry of Infrastructure and Transport: a review is necessary on all the rules on road transport.

Another controversial item is the one on VAT warehouses: the Italian economic and social sector is asking for measures supporting growth, while we’re confronted with the adoption of measures, like the one on VAT warehouses, depressing the market and causing as a direct consequence, the drain of trades, instead: these rules must be corrected immediately in order to allow the Italian system to be competitive in Europe, particularly in a time of short liquidity like the one we’re living. Already today, just after a few days from the coming into force of the new rules, many trades moved towards other countries, causing a serious economic damage to business but for the coffers of the State too.

President Bruni then spoke about air security rules: air freight forwarding companies complain about several faults on Enac’s part, having the duty to draw the National Security Programme for civil aviation; the Programme was not adjusted since the entering into force of Regulation 185/2010, end of April, last year. The whole Air Cluster, supported by an intervention by the Minister of Infrastructure and Transport himself, Mr. Matteoli, made several requests: nevertheless, the air sector was left with no precise rules on a fundamental subject such as flight security.

In the end Anama President has called for a greater commitment by the addressing the problems of the industry. As a matter of fact they’re too often absent from working tables and this non-attendance is highly felt. Air transport is performed by a variety of operators and everybody must make its voice heard.

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*A.N.A.M.A. (Associazione Nazionale Agenti Merci Aeree) is the association representing at national level the freight forwarding companies dealing with air freight (lata agents) and is associated to Fedespedi, the Italian Federation of the Freight Forwarding Companies; it represents almost 80 % of the companies of the market and is adhering to Confetra - Confederazione Generale Italiana dei Trasporti e della Logistica.*

*A.N.A.M.A. was founded in Milan on July 26th 1957 with the aim of “establishing permanent relationships among the members, assist them, regulate their activities, study the problems and find solutions to be presented to competent authorities, attain a fair and proactive cooperation among the members”.*

*The Association is an effective component of CISA (the Inter-ministerial Committee for Air Security).*